



## **GoMeetNow Conferencing From GreenAppX**

### **FAQ**

#### **How do I retrieve my lost password?**

Click the "(Forgot password?)" link under the Login button at the login page and enter your email address. The system will send you a new password. After you use the new password, click "Account" at the left panel and reset your new password.

#### **Can anyone join my meetings?**

You can invite anyone to join your meetings but should not register them in the system. They don't need a GoMeetNow account. However, you do need to register those users who want to host meetings.

#### **How much bandwidth does the system take?**

For a typical PowerPoint presentation session over a broadband connection, the bandwidth required is only 1K bytes per second on average. The peak speed varies depending on your available bandwidth.

#### **Is a separate meeting room required for each registered user or can multiple users schedule a meeting for the same room?**

No meeting room is required for a registered user. Before a meeting actually starts, a user does not hold any meeting room.

Because of this late binding of license usage, you can register as many users as you want in the system. The system only controls the number of meetings that are active and the number of total participants (meeting hosts and attendees) in an active meeting.

#### **I have a large screen. How do I limit what is viewed by the attendees?**

Regardless of how large your screen is and how many monitors you have, the default view to your attendees is the scaled-down version of your screen that fits your attendees' screen

**Does GoMeetNow use SSL encryption?**

All user passwords, meeting passwords and meeting IDs are transmitted via SSL between GoMeetNow clients and the GoMeetNow server.