



Hosted Cisco WebEx Conferencing From GreenAppX

FAQ

What is WebEx?

In the simplest terms, WebEx is the leading provider of web meetings and web conferencing software. This answer most often leads to another question...

What is web conferencing?

Web conferencing make it possible for you to share what's on your computer desktop with people in other locations--in real time, over the web. Typically this happens in conjunction with a phone call or audio conferencing session, so you have the ability to show and tell.

Some web meeting services just provide simple desktop sharing. Others give you the added capability to select and show a specific document or application only. With WebEx web conferencing you can also pass control to an attendee in your web meeting, making that person the presenter.

You can use web meetings for a variety of purposes. If your project team is made up of people from different locations, and even different companies, communicate and collaborate online. It's much more effective than teleconferencing alone or emailing files back and forth.

Sales people use web meetings to make presentations to remote prospects, or demonstrate applications they are selling in real time. Training professionals use web meetings to deliver live and on-demand training to learners across the map. Marketers use web meetings to get their message out to large audiences faster, and at less cost. Customer and IT helpdesk reps use web meetings to support remote users without going on site.

Do I need Software?

No, since WebEx is delivered to your desktop by way of your Internet connection and web browser. This is also known as Software as a Service or "SaaS". The benefits of this type of software distribution include:

- No Capital Investment in Software or Hardware
- Total 24x7 Technical Support
- Universal Availability From Any Internet Web Browser
- No Patches to Apply, No Upgrades to Manage

How do I use WebEx?

You access WebEx through your browser. Start an impromptu meeting, or schedule ahead. Invite attendees to join you in your web meeting. Then, using the simple interface, share your desktop, any document or presentation, or an application. Or pass control to make an attendee the presenter. It's very easy.

Simple integrations with other applications are also available. Download these free integrations and you can start your web meetings directly from Outlook, Lotus Notes, or your Microsoft Office applications.

What about audio?

Audio is a vital component of a web meeting. WebEx offers a variety of audio options including toll and toll-free, giving users the choice to engage the capabilities they need on a flexible basis.